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# Intergenerational Connections

ANNUAL REPORT 2017



## Adopt a Senior Program

In October of 2016, seniors were “projected to become more numerous than children in Canada by 2017—a milestone in the country's history”. (Source: Statistics Canada).

At Toronto Intergenerational Partnerships in Community (TIGP) we are currently experiencing a significant increase in the number of marginalized seniors who are requesting involvement in our programs and services. We are challenged as there is no funding available to serve this growing population of marginalized seniors who are now on waiting lists for our programs and services.

Our new “**Adopt a Senior**” Program has been developed to help improve seniors’ lifestyles year-round, not just on special holidays. Please contact us to learn how you can partner with TIGP to enrich the lives of marginalized seniors across the City of Toronto.

## Board of Directors 2016-2017

Charlene Bottaro  
Mary Card  
Meg Geisberger  
Sue Kearns  
Cinzia Limotta  
Lynda Ly  
Barbara Michalik  
Joginder Narula  
Connie Quach  
Russ Smith  
Leah Taylor  
Karen Thompson

## Youth Advisor

Kate Mossop

## Associate Board Members

Joan Jordan  
Averena Maenz  
Josh Mann  
Greg O'Grady

## Staff

Sue McMahon  
*Executive Director*

Anna Menozzi  
*Finance Manager*

Sara Beretka  
*Community Development  
Associate*

Laura McKay  
*Community Development*

Stephanie Wall  
*Community Development*

Anastasia Downey  
*Program Assistant*

Leaticia Sanga  
*Program Assistant*

**Charitable Tax Number**  
**13501 6400 RR0001**

## Our Mission and Mandate

### Vision

We work towards creating a society that values, supports and welcomes the contributions of all individuals throughout their lives. For this reason, we engage people of all ages, backgrounds, cultures and experiences in a variety of intergenerational activities.

### Principles

We believe in:

- Respecting and valuing the ways of all ages, backgrounds, cultures and experiences.
- Respecting and valuing the thinking of all generations.
- Eliminating artificial, systemic barriers created by age stereotyping and all other forms of discrimination.
- Extending and sharing intergenerational support beyond family and acquaintances.

### Objectives

Our objectives are as follows:

- Promoting intergenerational harmony and lifelong learning.
- Designing and delivering programs that encourage the participation of individuals of all ages, backgrounds, cultures and experiences.
- Striving to become a centre of best practices for intergenerational programming.
- Promoting and incorporating access and equity principles in all of our activities.
- Selecting diverse community agencies with whom we can form specific, finite, renegotiable contract partnerships. The goal of such partnerships is an intergenerational program under the auspices of the partner's agency.

## Behind the Scenes at TIGP



**Special thanks to our dedicated program volunteers!**



## Message from the President

Dear Friends of TIGP,

As President of the Board of Directors of Toronto Intergenerational Partnerships (TIGP) since June of 2016, board member since 2005, and Toronto District School Board (TDSB) mathematics teacher from 1970 to 2015, I have enjoyed working in partnership with TIGP and providing students and staff members with learning opportunities to enrich not only their own lives, but also the lives of others through their involvement in TIGP intergenerational programs. My partnership with TIGP began in 2001 when I became the Staff Advisor of the *Seniors in Cyberspace* program at Monarch Park Collegiate and continued at Riverdale Collegiate Institute when I became the Curriculum Leader of Mathematics and the Staff Advisor for the Riverdale Intergenerational Club from 2010 to 2015.



I would like to thank the TIGP Board of Directors, the TIGP staff, our community partners, clients, funders, donors, seniors, and volunteers for your continued commitment to TIGP. On behalf of the Board of Directors and everyone involved with TIGP, I would also like to thank everyone on the staff of TIGP and, in particular, Sue McMahon, our Executive Director, and Sara Beretka, our Community Development Associate, for their knowledge of, commitment to, and expertise in intergenerational programming, and Anna Menozzi, our Finance Manager, for the years that she has worked diligently and kept impeccable financial records for TIGP. I would also like to welcome five time Juno award winner, Liona Boyd, [www.lionaboyd.com](http://www.lionaboyd.com), to our Patrons Council.

I look forward to continuing to work with everyone in our TIGP community as we work together to implement the values in the TIGP mission, <http://tigp.org/about/mission>, to promote intergenerational harmony and lifelong learning through intergenerational events and programs such as *Intergenerational Day* and the *TIGP Adopt a Senior Program*, and to fundraise in order to support the increasing number of marginalized seniors who are requesting involvement in our programs and our services.

Mary Card, President, TIGP Board of Directors

## Message from the Executive Director

On July 1, 2017, with excitement and some trepidation, I am embarking on a new journey as I am entering the retirement phase of my life. While I look forward to catching up with my family, friends and hobbies, I will miss being part of the great team at TIGP and I will fondly remember time spent with our youth, seniors, volunteers and community partners.

I would like to express my sincerest appreciation to the TIGP Board of Directors, staff, partners, clients, volunteers, funders, donors and everyone with whom I have worked with during the past 30 years. Together we have developed TIGP from a concept into a city-wide agency that is now a leader in the intergenerational field. Thank you for believing in the power of kindness and for your generosity and support of TIGP's intergenerational programs across Toronto.

It has been a pleasure working with Sara Beretka during the past two years and I am very pleased to announce that she has been promoted to be the new Executive Director at TIGP, effective July 1, 2017. As always, I am planning to be available to support the Board of Directors and Sara to ensure that TIGP will continue in its path of intergenerational programming excellence and distinction.





## Social Visiting and Safety Highlights



*Our Social Visiting and Safety Program partnerships are made possible through funding from the Toronto Central Local Health Integration Network (TC LHIN) and the City of Toronto.*

### Recognizing Long-Standing Intergenerational Partnerships



Fudger House, Toronto Long-Term Care Homes And Services, and Rose Avenue Jr. Public School have a thriving partnership. Two elementary school classrooms visit their senior partners every month and teachers have shared that while their students eagerly await visiting their Grand-pals they are often heard talking about their senior friends in the classroom between visits.

**Congratulations to Fudger House and Rose Avenue Jr. Public School, recipients of the 2016-2017 TIGP Community Partnership Award.**

In 2003, the Intergenerational Volunteer Advisory Committee (IVAC) was formed to enable volunteers to have a voice at TIGP. Over the years IVAC volunteers have provided input on volunteer policies, program development and special events. Our current IVAC members have extended their involvement to seek funding for our new “Stretching Your Dollars” poverty reduction program and many have assumed new leadership roles as Ambassadors of TIGP.



Left to Right—Bill Lohman, Russ Smith, Annella Santhisilva, Ann Wright, Joan Jordan  
Absent—Theresa Colby, Anthony Gonzalez, Lise Gervais, Marlene Marquardt, Don Warden, Sheila Warren, Kathleen Wyse

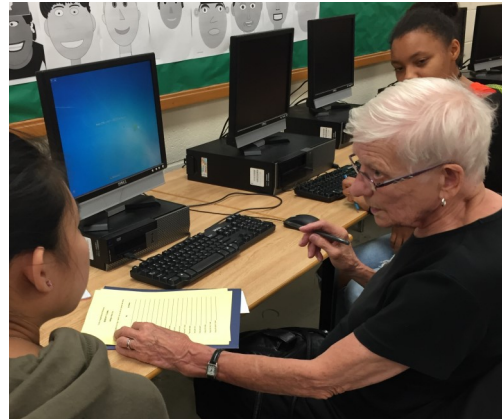
**Congratulations to IVAC Committee Volunteers who are recipients of the 2016-2017 TIGP Community Service Award.**



## Social Visiting Highlights



100+ seniors enjoyed socializing at TIGP's 15th Annual Festive Luncheon



Youth teaching seniors about technology at the Monarch Park Collegiate Seniors in Cyberspace program



Playing recreational games together at Greenwood Towers



Learning new skills and starting new hobbies at East York Acres



Developing creative talents at the Gilder Club 31 Art Program



Sensitivity to Aging training for youth volunteers



## Volunteer Highlights

*Tell me and I will  
forget; show me  
and I may  
remember;  
involve me and  
I will understand  
-  
Chinese Proverb*

### Congratulations to Winston Chan, recipient of the 2016-2017 TIGP Youth Volunteer of the Year Award.



In Grade 9, Winston Chan started volunteering at the weekly Greenwood Towers Social Visiting Program to make seniors happy. Now, three years later, Winston is the President of the Danforth Collegiate and Technical Institute Intergenerational Club, where he rallies his friends and peers to brighten the lives of seniors. Although Winston has far surpassed earning his community service hours towards his high school diploma, he continues to support TIGP's initiatives and special events, such as Intergenerational Day Canada. Winston looks forward to sharing his enthusiasm as a new TIGP Youth Advisor in 2017!

### Congratulations to Beverly Hutton and Danny Guy, recipients of the 2016-2017 TIGP Volunteer of the Year Award.

The dynamic duo, Danny Guy and Beverly Hutton, have been core volunteers in the Glenyan Manor Social Visiting Program for over 10 years!



Initially Danny and Beverly assisted TIGP staff with program delivery and over the years they have taken leadership roles to support TIGP's new initiatives and special events in the Flemington Park community. They eagerly train new volunteers and they have developed meaningful friendships with the seniors and day-care children who attend the Glenyan Manor Social Visiting Program.





## Ministry of Citizenship Awards

**Congratulations to the following TIGP volunteers who were nominated for the Ministry of Citizenship 2017 Volunteer Service Awards -**

### Youth:

Umer Akhter  
Ben Wilson  
Arpon Talukder

### Adults with over 10 Years of Service:

Mary Card  
Joan Jordan  
Greg O'Grady  
Russ Smith



## Year Round—Home Help

Do you need help with cutting grass, raking leaves, shoveling snow or other odd jobs at home?

Our **Seniors Assistance Home Maintenance (SAHM)** program can connect you with a student or adult Brokered Worker to help you around your home. Youth rates are \$12 an hour and adult rates are \$15 an hour.

This is not an emergency service so please call us at (416) 531-8447 to learn about the registration process.

## Partnership Milestones

**TIGP values and recognizes our long-standing partnerships across the City of Toronto**

### 5 Year Partnership with TIGP

Bloor Collegiate Institute  
Flemingdon Day Care  
Gilder Club 31  
TDSB Enhanced Language Training  
University of Toronto

### 10 Year Partnership with TIGP

Dawes Road Centre Early Learning  
East York Acres  
Gus Harris Place  
Jarvis Collegiate Institute  
Rekai Centre—Sherbourne Place

### 15 Year Partnership with TIGP

Glenyan Manor  
Lakeside Long-Term Care  
Monarch Park Collegiate Institute  
Seneca College  
Winchester Square

### 20+ Years Partnership with TIGP

Danforth Collegiate and Technical Institute

Essex Jr./Sr. Public School

Fudger House (City of Toronto)

George Brown College

Greenwood Towers

Heritage Nursing Home

The O'Neill Centre

Riverdale Collegiate Institute

Rose Avenue Jr. Public School

Queen Victoria Jr. Public School

Toronto Community Housing

Toronto District School Board

## Benefits of Intergenerational Programs

### For Community and Society as a Whole

- Healthier populations (improved emotional, mental and physical health)
- Safer neighbourhoods (less crime, less abuse, less violence)
- Stronger communities (everyone's strengths are utilized)
- More harmonious communities (positive regard for different generations and cultures; less discrimination)
- Demographic change management (smoother management of demographic change and the aging population)
- Generational knowledge transfer (reduced loss of societal and cultural knowledge and skills)

### Benefits to Children and Youth

- The development of healthy attitudes towards aging
- Educational enrichment and ongoing skills development
- Improved self-esteem, social and life skills
- A strengthened sense of community and social responsibility
- The promotion of culture, heritage and history

### Benefits to Adults and Seniors

- Improved life satisfaction and enhanced self-esteem
- Ongoing skills development
- Feelings of continued usefulness and connectedness in the community
- An opportunity to decrease social isolation through the development of meaningful relationships with younger generations that extend beyond family and friends

## Supporting TIGP—Ways to Donate

**Thank you to everyone in our TIGP Family for your continued support of our intergenerational programs. To make a secure donation please use one of the following methods:**

**Donate Online:** Visit our website – [www.tigp.org](http://www.tigp.org) – to make a secure online donation through **Canada Helps** using your Visa, MasterCard or American Express credit card.

**By Phone:** Call Sara Beretka at (416) 531-8447 ext. 1

**By Email:** Email - [sara@tigp.org](mailto:sara@tigp.org)

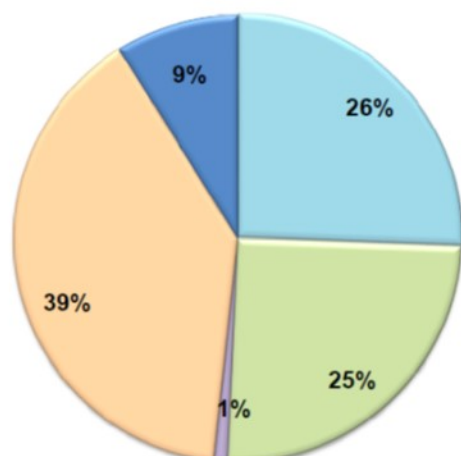
**By mail :** Toronto Intergenerational Partnerships in Community  
Danforth Collegiate and Technical Institute  
800 Greenwood Avenue, Room A55  
Toronto, Ontario M4J 4B7  
Attention: Sara Beretka





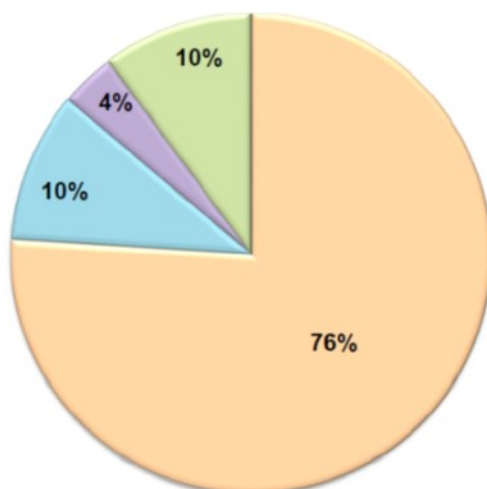
## Financial Highlights For the Year Ended March 31, 2017

### Revenues



- Toronto Central LHIN
- City of Toronto
- Canada HRDC
- Donations, Fundraising and Miscellaneous Income
- Sale of Services

### Expenses



- Salaries and Benefits
- Program Operating Costs
- Volunteer Expenses
- Office and Admin Expenses

## Statement of Operations For the Year Ended March 31, 2017

### REVENUES

Government Funding	Toronto Central LHIN	\$	76,635.00
	City of Toronto	\$	75,361.00
	Canada HRDC	\$	2,942.00
Donations, Fundraising and Miscellaneous Income		\$	118,344.00
Sale of Services		\$	26,486.00
<b>Total Revenue</b>		<b>\$</b>	<b>299,768.00</b>

### EXPENDITURES

Salaries and Benefits	\$	227,772.00
Program Operating Costs	\$	30,452.00
Volunteer Expenses	\$	11,134.00
Office and Admin Expenses	\$	30,395.00
<b>Total Expenditures</b>	<b>\$</b>	<b>299,753.00</b>
<b>Excess (Deficit) of Revenues over Expenses</b>	<b>\$</b>	<b>15.00</b>



**We honor the following donors whose generous donations have had a major impact on communities, while contributing to the success of TIGP:**

**Friends of TIGP  
(\$1 to \$999)**

Arcadia Homecare  
M. Card  
J. Cribben  
L. Guran  
J. Maher  
J. Mann  
J. Marshall  
J. McCann  
L. Ooi

**Supporters  
(\$1,000 to \$4,999)**

Danforth Collegiate and  
Technical Institute  
K. M. Hunter  
Charitable Foundation

Toronto Community  
Housing

**Community Builders  
(\$5,000 to \$9,999)**

Tippet Foundation  
Geoffrey H. Wood  
Foundation

**Pillars of the  
Community  
(\$25,000+)**

City of Toronto—  
Seven Oaks

**Intergenerational Day  
Canada 2017 Event  
Sponsors**

City of Toronto  
Glenyan Manor  
Greenwood Towers  
Heritage Nursing Home  
Private Donors  
Rekai Centre  
Sherbourne Place  
Rekai Centre  
Wellesley Central Place  
Toronto Central Local  
Health Integration  
Network (TCLHIN)  
Toronto Community  
Housing



**Adopt a Senior Program  
2017 Sponsors**

S. Beretka	J. McKinnon
M. Card	S. McMahon
W. Erdman	B. Meinschenk
L. Fieldman	A. Menozzi
S. Hossain	C. Mitchell
T. Jakobek	S. Rae
C. Limotta	V. Sarina
S. MacCracken	R. Simmons



**Special thanks to our funders, supporters, patrons and to the corporations who support TIGP through financial and in-kind support:**

- Liona Boyd, patron
- Jim Devellano, patron
- Hi-Tech Compunet Service
- New Horizons for Seniors Program
- Ontario Seniors' Secretariat
- Service Canada
- The City of Toronto
- The Kiwanis Club of East York, patron
- The Toronto District School Board (TDSB)  
Danforth Collegiate and Technical Institute
- Toronto Central Local Health Integration Network  
(Toronto Central LHIN)

Financial and in-kind donations help us to achieve our mission of bringing generations and communities together across the Greater Toronto Area. Please consider ways that you can support TIGP's programs and services.

**Our annual “Temptations” 2017 fundraising event raised funds to support Intergenerational programs that directly benefit children, youth and seniors. Special thanks are extended to the following individuals and local businesses who donated items for the silent and live auctions:**

3M Canada	Dufflet Pastries	Mysteriously Yours	J. & L. Sullivan
899 Yoga	East Side Mario's	J. Narula	Sutherland-Chan Clinic
Annick Press	Eglinton Square Centre	Nettleship's Hardware	Tarragon Theatre
Archery District	ESSO	Niagara Clifton Group	The Artisans
Astoria Shish Kebob House	Fermentations	Nick & Lynn Ross Charitable Foundation	The Works Gourmet Burger Bistro
Beaches Home Hardware	Fingerprint Orgonite	No Bull Burgers	K. Thompson
S. Beretka	Fresh Floral Creations	O. Noir Restaurant	Toronto Region Conservation
Big Carrot	Gordon Food Services	Old Spaghetti Factory	Treasure Island Toys
Bird Kingdom	Hakim Optical	Ontario Science Centre	S. Warren
British Style Fish & Chips	Hilton Hotels	Posh Boutique	
Buddies in Bad Times Theatre	S. Hossain	Precision Esthetics	
CAA	Hot Docs Rogers Centre	Ripley's Aquarium	
M. Card	T. Jakobek	Royal Ontario Museum	
Canada's Wonderland	Kids Can Press	Roots Canada	
Carlton Cinema	MPP P. Tabuns	Royal York Hotel	
Caryl Baker Visage — Dinna Koniaris	Maple Leaf Sports	R. Rylott	
City Fun Group	Mariposa Cruises	Seagull Classics	
City of Toronto	C. Marrano-Ferreira	Shoppers Home Health Care	
CN Tower	Mastermind	R. Simmons	
Community Quilting	B. Meinschenk	Sky Zone Toronto	
Cool East Market	Meridian Credit Union	Smith Bros	
Costco	J. McKay	Starbucks	
J. Cribben	B. Michalik	Steam Whistle Brewery	
Danforth Auto Tech	B. Mitchell	Still Images	
De la mer Fresh Fish Market	Mr. Greek Restaurants	Stratford Festival	





# Community Partners 2016-2017

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## Elementary Schools

- Bruce Junior
- Essex Junior/Senior
- Montrose Junior
- Queen Victoria Junior
- Rose Avenue Junior

## Secondary Schools

- Bloor Collegiate
- Central Technical School
- Danforth Collegiate & Technical Institute
- Greenwood Secondary
- Jarvis Collegiate Institute
- Marc Garneau Collegiate
- Monarch Park Collegiate Institute
- Riverdale Collegiate Institute

## Colleges and Universities

- George Brown College
- University of Guelph-Humber
- New Canadian Business College
- Seneca College
- TDSB - Enhanced Language Training (ELT) Program

## Day Care, Child Care and Parent Resource Centres

- Dawes Road Centre for Early Learning
- Flemington Child Care Centre
- Rose Avenue Child Care Centre
- TDSB Parenting & Family Literacy Programs East (Sprucecourt Jr. PS)

## Agencies and Organizations

- Afghan Cultural Seniors Foundation
- COSTI Immigrant Services
- Dreamation Art Project
- Fudger House
- Heritage Nursing Home

## Agencies and Organizations

- i2i Intergenerational Society
- Lakeside Long-Term Care
- Reikai Centres
  - Sherbourne Place
  - Wellesley Central Place
- The O'Neill Centre
- Toronto Community Housing
  - Byng Towers
  - East York Acres
  - Gilder Club 31
  - Glenyan Manor
  - Gus Harris Place
  - Flemington Park Area
  - Greenwood Towers
  - Winchester Square
- Tropicana Employment Centre
- True Davidson Acres

## INTERGENERATIONAL CLUBS

- Danforth Collegiate and Technical Institute
  - Riverdale Collegiate Institute



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## TIGP is a member of the following organizations —

- CNAP—Community Navigation and Access Program
- Dolphin Bingo Association
- ECHOage
- Older Women's Network
- Seniors Service Network
- Toronto Council on Aging
- Toronto Association of Volunteer Administrators
- Volunteer Toronto

## TIGP—Bringing Generations and Communities Together since 1983

### Toronto Intergenerational Partnerships in Community (TIGP)

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Website: www.tigp.org