

TORONTO  
INTERGENERATIONAL  
PARTNERSHIPS IN  
COMMUNITY  
(TIGP)

BRINGING  
GENERATIONS  
AND  
COMMUNITIES  
TOGETHER  
SINCE 1983

# Intergenerational Connections

ANNUAL REPORT 2016

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## EARTH DAY CELEBRATION AT GLENYAN MANOR

Special thanks to Premier Kathleen Wynne, the Don Valley West volunteers, TIGP Flemington Park volunteers and Riverdale Collegiate Institute Intergenerational Club youth volunteers for joining TIGP at the Earth Day event celebration held at Glenyan Manor. Appreciation is also extended to Christine Lawson for assisting with organizing the event and for the donation of flowers.

The Earth Day event provided an opportunity for younger and older generations to enjoy the outdoors and environment together while beautifying their Flemington Park community. Glenyan Manor seniors look forward to tending their new gardens.

## Board of Directors 2015-2016

Mary Card  
Meg Geisberger  
Ross Hillis  
Averena Maenz  
Jeannie Mazur  
Bernard Raghubeer  
Russ Smith  
David Thairs  
Karen Thompson

## Youth Advisors

Eric Duncan  
Stanley Sik

## Associate Board Members

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Cinzia Limotta  
Josh Mann  
Joginder Narula  
Greg O'Grady

## Staff

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*Executive Director*  
Anna Menozzi  
*Finance Manager*  
Sara Simmons  
*Community Development*  
Derek Bailey  
*Community Development*  
Laura McKay  
*Community Development*

**Charitable Tax Number**  
**13501 6400 RR0001**

# Our Mission and Mandate

## Vision

We work towards creating a society that values, supports and welcomes the contributions of all individuals throughout their lives. For this reason, we engage people of all ages, backgrounds, cultures and experiences in a variety of intergenerational activities.

## Principles

We believe in:

- Respecting and valuing the ways of all ages, backgrounds, cultures and experiences.
- Respecting and valuing the thinking of all generations.
- Eliminating artificial, systemic barriers created by age stereotyping and all other forms of discrimination.
- Extending and sharing intergenerational support beyond family and acquaintances.

## Objectives

Our objectives are as follows:

- Promoting intergenerational harmony and lifelong learning.
- Designing and delivering programs that encourage the participation of individuals of all ages, backgrounds, cultures and experiences.
- Striving to become a centre of best practices for intergenerational programming.
- Promoting and incorporating access and equity principles in all our activities.
- Selecting diverse community agencies with whom we can form specific, finite, renegotiable contract partnerships. The goal of such partnerships is an intergenerational program under the auspices of the partner's agency.



Special thanks to Susan Marges and Lynda Wade who volunteered to represent TIGP at the Torch Relay "All in Community Challenge" at Earls Court Park on July 8, 2015. As charity competitors they won \$2,500 to support TIGP's programs. What a great team!



## Message from the President

Dear Community Members,

Thirty years have passed since TIGP first offered community programs and what a positive difference three decades can make! The programs grew as the community evolved and generations that were once divided joined together as one to learn from and celebrate in each other's differences.

I am honoured to be the President of this incredible organization and to be able to share with you in this very special celebration of our 30<sup>th</sup> Anniversary of dedicated service to communities across Toronto.

My first introduction to Toronto Intergenerational Partnerships In Community, or TIGP as it is more widely known, was several years ago while in attendance at our very popular annual fundraiser - Temptations. I witnessed firsthand the dedication of both the staff and volunteers as they whizzed around, working in unison to make the event such a huge success. Their smiling faces, welcoming demeanor and youthful energy had me hooked. I knew that this was a rare treasure in the community and a very special place that I wanted to become a part of.

What's the secret to our success and the creation of such a magical place you ask?! This agency seems to attract the most spirited participants (both the youths and seniors), the most dedicated volunteers, who are truly committed to making a change in their community and staff, who are always willing to go above and beyond the call of duty. The combination of all three has served us well for over 30 years!

TIGP has proven to be resilient over the years and has weathered many economic storms that have been detrimental to several other non-profits. Our successes have been many but most recently our ongoing endeavours to get June 1st recognized as Intergenerational Day Canada has finally come full circle at the Provincial level, where it has been proclaimed in perpetuity. Our legacy as we move forward into our next decade of service is that on June 1st we, along with the community and our community partners, shall forever more celebrate the work we have done towards creating a society that values, supports and welcomes the contributions of all individuals throughout their lives and that engages the participation of people of all ages, backgrounds and experiences in a variety of intergenerational activities.

My heartfelt thanks to fellow Board members, Staff and Volunteers, past and present, for all that you have contributed to make TIGP possible over the last 30 years. Cheers to the next 30 years and all the great things we shall continue to contribute to the community!

**Jeannie Mazur, President, TIGP Board of Directors**



## Behind the Scenes at TIGP



In April we celebrated "National Volunteer Week" by recognizing the dedicated group of volunteers who help us behind the scenes. Special thanks were extended to our Intergenerational Volunteer Advisory Committee members, Field Placement and Co-Operative Education students and office administration volunteers who were able to join the celebration. We are truly fortunate to have such a dedicated and eager group of volunteers!

## Social Visiting and Safety Highlights



Our Social Visiting and Safety Program partnerships are made possible through funding from the Toronto Central Local Health Integration Network (TC LHIN) and the City of Toronto.

### Recognizing Long-Standing Intergenerational Partnerships

The O'Neill Centre has "seen the power of intergenerational relationships first hand when partnering over the past 20 years with various educational partners" (Essex Jr./Sr. Public School, Hawthorne Bilingual Alternative School, Montrose Day Care, Palmerston Day Care and the University of Toronto).

Margaret Bawol, Program Manager, shares "the seniors have a wealth of life-time experiences that they get to share with younger generations and in return they also learn new things from the younger generations such as use of technology, iPads and more. Our intergenerational programs are very beneficial for our residents as it enhances feelings of self-worth and keeps family stories and history alive. Our intergenerational programs provide lots of joy, positivity and happiness for our residents."

**Congratulations to The O'Neill Centre, recipient of the 2015-2016 TIGP Community Partnership Award.**



Visit our website  
[www.tigp.org](http://www.tigp.org)  
 YouTube link to hear personal stories from residents and staff at The O'Neill Centre.

### Year Round—Home Help

Do you need help with cutting grass, raking leaves, shoveling snow or other odd jobs at home? Our **Seniors Assistance Home Maintenance (SAHM)** program can connect you with a student or adult Brokered Worker to help you around your home. Youth rates are \$12 an hour and adult rates are \$15 an hour.

This is not an emergency service so please register early by calling or emailing Laura McKay at (416) 531-8447 ext. 3 or [laura@tigp.org](mailto:laura@tigp.org)

## Community Social Visiting Highlights



Sharing cultural recipes at Gus Harris Place



Greenwood Towers seniors sketching with their volunteers at Allan Gardens



Flying handmade kites at East York Acres



“Brain Unfreeze” training at the Ontario Science Centre

### IN MEMORY OF SEVEN OAKS

In September and October 2005, as many as 135 people at Seven Oaks, including residents, visitors, staff and even neighbours were reportedly affected by Legionnaires’ Disease which is caused by the inhalation of contaminated water particles. At Seven Oaks, it was traced to the air conditioning system. A class action lawsuit was filed to compensate for illness and loss of life. After the settlement proceeds were distributed to these individuals some funds remained. These remaining funds are being distributed to two organizations that serve seniors.

Although saddened by the situation, TIGP is thankful for being selected as a recipient of the settlement funds as we will be able to increase our capacity to enrich the lives of marginalized seniors throughout the City of Toronto, in memory of Seven Oaks.

## Volunteer Highlights

*Tell me and I will  
forget; show me  
and I may  
remember;  
involve me and  
I will understand*

*Chinese Proverb*

### **Congratulations to Maggie Lu, recipient of the 2015-2016 TIGP Youth Volunteer of the Year Award.**



Maggie Lu, a Grade 10 student at Albert Campbell Collegiate Institute, has been volunteering with seniors at Gus Harris Place for over four years. Maggie has developed many meaningful relationships with the seniors and she has been instrumental in recruiting her peers to participate in the program. In addition to socializing with the seniors, Maggie has provided interpretation services which has enabled Chinese-speaking seniors to fully participate in their community.

### **Congratulations to Susan Marges, recipient of the 2015-2016 TIGP Volunteer of the Year Award.**



Susan Marges has eagerly accepted new volunteer roles during her nine years of volunteering at TIGP. Initially assuming a leadership role in the weekly Social Visiting program at Glenyan Manor she has extended herself by assisting at the weekly Greenwood Towers program. Susan has engaged her family in many program activities and her grandson, Leo, regularly accompanies her at programs. Susan is keen to enrich the lives of “her seniors” and she brightens their day with her outgoing personality and special “snookerdoodle” cookies!

Susan also actively assists TIGP with fundraising at the Dolphin Bingo Hall.





## Ministry of Citizenship Awards

**Congratulations to TIGP volunteers who were nominated for the Ministry of Citizenship 2016 Volunteer Service Awards -**

### Youth:

Winston Chan  
Maggie Lu  
Ivan Tomic

### Adults

Theresa Colby  
Serafina Long  
Marlene Marquardt  
Denise Sargeant



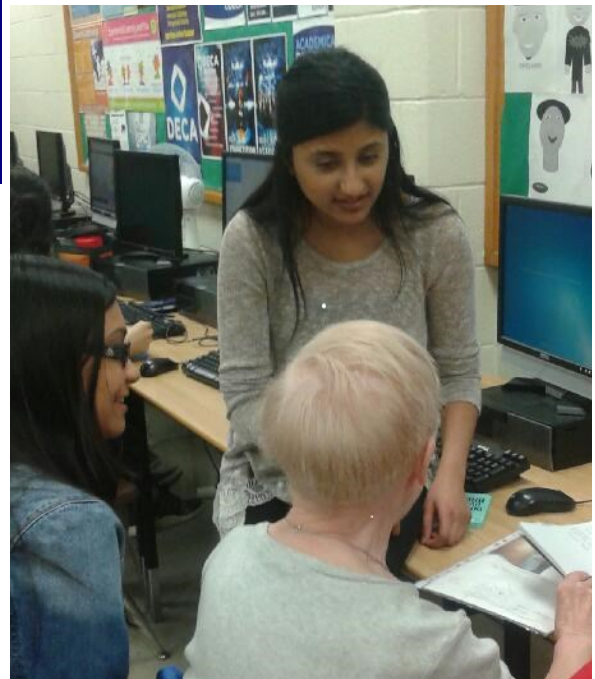
## ELDER TALES

A grant from the Ontario Seniors Secretariat - Seniors Community Grant Program enabled the Afghan Cultural Seniors Foundation seniors to share stories and poetry in our Elder Tales storytelling/memory project.



**Congratulations to Sakina Chatur and Sarah Ijaz, recipients of the 2015-2016 TIGP Seniors in Cyberspace Award.**

During the past four years Monarch Park Collegiate grade 12 students Sarah Ijaz and Sakina Chatur have volunteered to teach seniors about computers and the Internet in the weekly Seniors in Cyberspace program. Seniors who participate in the program describe Sarah and Sakina as very friendly, patient and knowledgeable Internet Coaches. Their peers view them as leaders of the program as they are known to also help to recruit and coach new student volunteers. Sarah and Sakina have strengthened their leadership abilities while sharing their knowledge with other generations!



## MONARCH PARK COLLEGIATE—INTERGENERATIONAL DAY CANADA EVENT

To recognize and celebrate the Province of Ontario declaring Intergenerational Day Canada—June 1st in perpetuity, Monarch Park Collegiate (MPC) staff and students hosted a community dinner in partnership with TIGP. Over 150 seniors celebrated the day with MPC staff, youth and elected officials.

## Benefits of Intergenerational Programs

### For Community and Society as a Whole

- Healthier populations (improved emotional, mental and physical health)
- Safer neighbourhoods (less crime, less abuse, less violence)
- Stronger communities (everyone's strengths are utilized)
- More harmonious communities (positive regard for different generations and cultures; less discrimination)
- Demographic change management (smoother management of demographic change and the aging population)
- Generational knowledge transfer (reduced loss of societal and cultural knowledge and skills)

### Benefits to Children and Youth

- The development of healthy attitudes towards aging
- Educational enrichment and ongoing skills development
- Improved self-esteem, social and life skills
- A strengthened sense of community and social responsibility
- The promotion of culture, heritage and history

### Benefits to Adults and Seniors

- Improved life satisfaction and enhanced self-esteem
- Ongoing skills development
- Feelings of continued usefulness and connectedness in the community
- An opportunity to decrease social isolation through the development of meaningful relationships with younger generations that extend beyond family and friends

## Supporting TIGP—Ways to Donate

**Thank you to everyone in our TIGP Family for your continued support of our intergenerational programs. To make a secure donation please use one of the following methods:**

**Donate Online:** Visit our website – [www.tigp.org](http://www.tigp.org) – to make a secure online donation through **Canada Helps** using your Visa, MasterCard or American Express credit card.

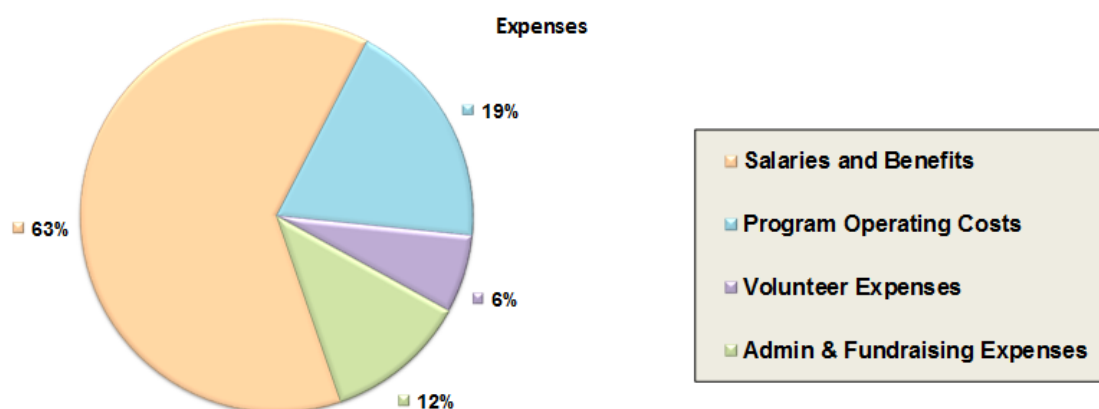
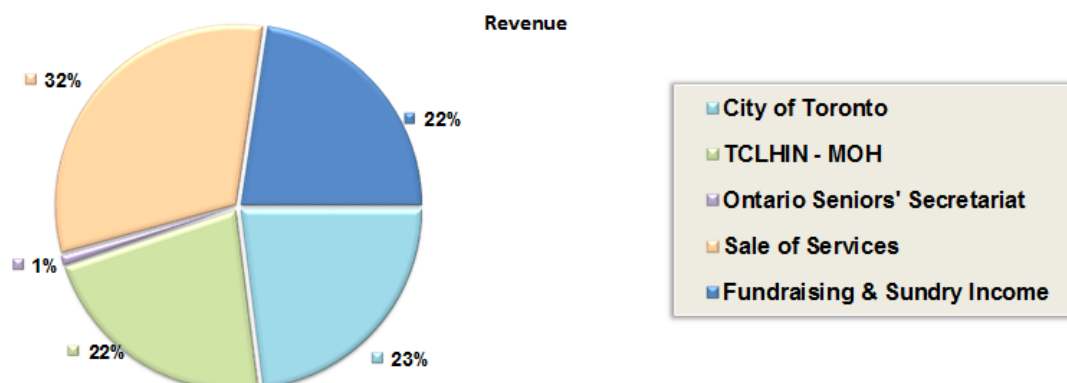
**By Phone:** Call Sue McMahon at (416) 531-8447 ext. 1

**By Email:** Email - [sue@tigp.org](mailto:sue@tigp.org)

**By mail :** Toronto Intergenerational Partnerships in Community  
Danforth Collegiate and Technical Institute  
800 Greenwood Avenue, Room A36  
Toronto, Ontario M4J 4B7  
Attention: Sue McMahon, Executive Director



## Financial Highlights For The Year Ended March 31, 2016



### Statement of Operations For the Year Ended March 31, 2016

REVENUES	Government Funding	City of Toronto	\$ 80,711
		TCLHIN - MOH	\$ 76,635
		Ontario Seniors' Secretariat	\$ 3,000
	Other Income	Sale of Services	\$ 111,042
		Fundraising & Sundry Income	\$ 79,347
	<b>Total Revenue</b>		<b>\$ 350,734</b>
EXPENDITURES		Salaries and Benefits	\$ 215,673
		Program Operating Costs	\$ 65,091
		Volunteer Expenses	\$ 22,045
		Admin & Fundraising Expenses	\$ 40,090
		<b>Total Expenditures</b>	<b>\$ 342,899</b>
	<b>Excess (Deficit) of Revenues over Expenses</b>		<b>\$ 7,836</b>



**We honor the following donors whose generous donations have had a major impact on communities, while contributing to the success of TIGP:**

**Friends of TIGP  
(\$1 to \$999)**

A. Kerr  
Arcadia Home Care  
A. Menozzi  
A-Supreme Nursing  
B. Bryden  
B. Meinschenk  
B. Mitchell  
Dan Thomas Inc.  
D. Dun  
Devoted Hearts Home Care  
I. Paris  
J. & V. Cribben  
J. Henthorn  
J. Jakobek  
J. Keith  
J. Marshall  
J. McKinnon  
J. Narula  
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Riverdale Collegiate  
Institute  
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T. Jakobek  
V. Sarina  
W. Erdman

**Supporters**

**(\$1,000 to \$4,999)**

Danforth Collegiate and  
Technical Institute  
K. M. Hunter Charitable  
Foundation  
McDougall & Brown  
Funeral Home  
OLG—Pan Am Games

**Legacy Builders  
(\$10,000 to \$24,999)**

The Geoffrey H. Wood  
Foundation

**Intergenerational Day Canada  
2016 Event Sponsors**

Arcadia Home Care  
Arbor Memorial—R. Horvath  
City of Toronto  
Devoted Hearts Home Care  
Monarch Park Collegiate  
Private Donors  
Toronto Central Local Health  
Integration Network (TCLHIN)  
Toronto Community Housing



**Special thanks to our funders, supporters, patrons and to the corporations who support TIGP through financial and in-kind support:**

- Jim Devellano, patron
- Hi-Tech Compunet Service
- New Horizons for Seniors Program
- Ontario Seniors' Secretariat
- Service Canada
- The City of Toronto
- The Kiwanis Club of East York, patron
- The Toronto District School Board—Danforth Collegiate and Technical Institute
- Toronto Central Local Health Integration Network (Toronto Central LHIN)
- Toronto Community Housing

**Financial and in-kind donations help us to achieve our mission of bringing generations and communities together across the Greater Toronto Area. Please consider ways that you can support TIGP's programs and services.**

**Our annual “Temptations” 2016 fundraising event raised funds to support Intergenerational programs that directly benefit children, youth and seniors. Special thanks are extended to the following individuals and local businesses who donated items for the silent and live auctions—**

3M Canada	ESSO	Neilson Park Creative Centre	Steam Whistle Brewing
Annick Press	Fernanda’s Beauty & Spa	North Pole Bakery	Stratford Festival
Arcadia Home Care	Gail Tomaselli	Old Spaghetti Factory	Strictly Bulk
BaAM Productions	Great Spirit	Pet Value—Queen St. E.	Sunset Grill
Bill Lohman	Groupe SEB Canada	Pizzeria Libretto	Tarragon Theatre
Boa Apparel Inc.	Hi-Tech Compunet	Rick Simmons	The Artisans
British Style Fish & Chips	Imperial Buffet	Ripley’s Aquarium of Canada	The Big Carrot
Buddies in Bad Times	JB Courier Ltd.	Ross Hillis	Toronto Beaches Home Hardware
Canada’s Wonderland	Jack & Valerie Cribben	Sandra Hanmer	Toronto Dance Theatre
Carlton Cinema	Jeannie Mazur	Sara Simmons	Treasure Island Toys
Caruso Fine Tailoring	Joginder Narula	Shear Madness	Walmart Canada
Casa Loma	John & Lynda Wade	Sheila Warren	Wes & Blanche Mitchell
Cinzia Limotta	Judy McKay	Shoppers Home Health Care	YogaFit Canada
Citi Flooring & Paint	Karen Thompson	Sobeys Todmorden 4728	Zilotto Inc.
City of Toronto	Keys & Collectibles	Soloman Hossain	
CN Tower	Linda & John Sullivan		
Community Quilting	Linda Berry-Morgan		
Cool East Market	Louis Cifer Brew Works		
Copy Cat Reproductions	Louise Clarke		
COSTCO	Maple Leaf Sports		
Court Jester Pub	Mariposa Cruises		
Crystal Beach Optical	Mastermind		
Danforth Auto Tech	Mocha-Mocha Café		
Dufflet Pastries Inc.	MPP Peter Tabuns		
Eco Finery Jewellery	Mysteriously Yours		



# Community Partners 2015-2016

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## Elementary Schools

- Bruce Junior
- Essex Junior/Senior
- Humberside Montessori
- Montrose Junior
- Queen Victoria Junior
- Rose Avenue Junior

## Secondary Schools

- Bloor Collegiate
- Central Technical School
- Danforth Collegiate & Technical Institute
- Jarvis Collegiate Institute
- Monarch Park Collegiate
- Riverdale Collegiate Institute

## Colleges and Universities

- Canadore College
- George Brown College
- University of Guelph-Humber
- New Canadian Business College
- Seneca College
- TDSB - Enhanced Language Training (ELT) Program
- University of Toronto

## Day Care, Child Care and Parent Resource Centres

- Dawes Road Centre for Early Learning
- Flemingdon Child Care Centre
- Rose Avenue Child Care Centre
- TDSB Parenting & Family Literacy Programs East (Sprucecourt Jr. PS)
- West End Parents Daycare

## Agencies and Organizations

- Afghan Cultural Seniors Foundation
- Chartwell—Grenadier Retirement Residence
- COSTI Immigrant Services
- Emerald Isle Seniors Society
- Fairview Nursing Home
- Fudger House
- Heritage Nursing Home
- i2i Intergenerational Society—B.C.

## Agencies and Organizations

- Lakeside Long-Term Care
- Rekai Centres
  - Sherbourne
  - Wellesley Central Place
- The O'Neill Centre
- Toronto Community Housing
  - East York Acres
  - Gilder Club 31
  - Glenyan Manor
  - Gus Harris Place
  - Flemingdon Park Area
  - Greenwood Towers
  - Rankin Place
  - Sunrise Towers
  - Winchester Square
- True Davidson Acres
- VIBE Arts
- Wellesley Central Place

## INTERGENERATIONAL CLUBS

- Danforth Collegiate and Technical Institute
- Riverdale Collegiate Institute



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## TIGP is a member of the following organizations —

- CNAP—Community Navigation and Access Program
- Dolphin Bingo Association
- ECHOage
- Kiwanis Club of East York
- Older Women's Network
- Ontario Gerontology Association
- Seniors Service Network
- Toronto Council on Aging
- Toronto Association of Volunteer Administrators
- Volunteer Toronto

## TIGP—Bringing Generations and Communities Together since 1983

### Toronto Intergenerational Partnerships in Community (TIGP)

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800 Greenwood Avenue, Room A36  
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