

TORONTO
INTERGENERATIONAL
PARTNERSHIPS IN
COMMUNITY
(TIGP)

BRINGING
GENERATIONS
AND
COMMUNITIES
TOGETHER
SINCE 1983

Intergenerational Connections

ANNUAL REPORT 2014

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CELEBRATING Connections Between Generations

INTERGENERATIONAL DAY CANADA

Inaugural
Toronto Events
June 1, 2014

(highlighted on page 4)

Board of Directors 2013-2014

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Our Mission and Mandate

Vision

We work towards creating a society that values, supports and welcomes the contributions of all individuals throughout their lives. For this reason, we engage people of all ages, backgrounds, cultures and experiences in a variety of intergenerational activities.

Principles

We believe in:

- Respecting and valuing the ways of all ages, backgrounds, cultures and experiences.
- Respecting and valuing the thinking of all generations.
- Eliminating artificial, systemic barriers created by age stereotyping and all other forms of discrimination.
- Extending and sharing intergenerational support beyond family and acquaintances.

Objectives

Our objectives are as follows:

- Promoting intergenerational harmony and lifelong learning.
- Designing and delivering programs that encourage the participation of individuals of all ages, backgrounds, cultures and experiences.
- Striving to become a centre of best practices for intergenerational programming.
- Promoting and incorporating access and equity principles in all our activities.
- Selecting diverse community agencies with whom we can form specific, finite, renegotiable contract partnerships. The goal of such partnerships is an intergenerational program under the auspices of the partner's agency.



Left to right—Carolyn Williams, Jennifer Newson (from George Brown College)
Missing—Lauren Galea (University of Guelph-Humber)

Behind the Scenes at TIGP

Appreciation is extended to our college field placement students for their ongoing support and dedication this year.

Their knowledge and enthusiasm has enriched our programs and services across Toronto.



Message from the President

The voluntary sector has been a critical support to the life of Canadians for generations and the special work of TIGP is no exception. TIGP brings together youth and seniors in our city in a way that rarely happens in other settings. Our work and that of dedicated staff and volunteers of all ages makes it possible for seniors to continue to be socially active, for youth to understand concretely some of the senior experiences and for isolated seniors to maintain links with youth that keep them young at heart through story-telling and other activities.



The voluntary sector is always challenged when our ideas and the suggestions of members completely outstrip the resources available to expand and make our programming more responsive. This year, we have worked very hard at increasing those resources, by working with new community partners—the Kiwanis and the Legacy Project come to mind—to expand our reach in some very different ways.

The support of the Ontario Trillium Foundation has been critical to our attempts to build volunteer capacity, especially with young people who will be the next generation of community volunteers—to learn community service by doing, with the tutelage of some dedicated teacher volunteers at local secondary schools.

We have continued to work with funding partners at the City and the Local Health Integration Network, primarily to facilitate innovative programming—Home Maintenance, and Seniors in Cyberspace with active seniors, and with New Horizons for Seniors to support social visiting and other activities for isolated community seniors across the city.

My three years on the Board of Directors have challenged me to review my skills and attitudes as well in the context of an organization focused on community service, and I have been pleasantly surprised at the rewards TIGP offered me.

I want to offer special thanks to all our funding partners, who provide critical resources for our programming, as well as to all the volunteers and individual donors who make it possible for us to be so effective with limited resources in intergenerational program delivery.

Janet Maher, President, TIGP Board of Directors

Toronto Challenge Walk/Run in Support of Seniors

Thank you to all who have walked, volunteered and made pledges in support of Toronto Intergenerational Partnerships in Community.

Please join us this year on June 8, 2014 as we walk together, once again, in support of raising funds for seniors programs.

For more information and to join us please contact Diana Reardon at—
(416) 531-8447 ext. 2—diana@tigp.org



Building Communities across the GTA

INTERGENERATIONAL DAY CANADA—JUNE 1, 2014 **Inaugural Community Events Across Toronto**

From the cliffs of St. John's to the surf of Tofino, from Inuvik to Windsor, cities coast to coast across Canada are encouraging young and old to say hello and get to know each other better by recognizing Intergenerational Day Canada on June 1st.

At the request of TIGP, the City of Toronto is declaring Intergenerational Day Canada on June 1, 2014. Communities across Toronto are joining over 100 cities nationwide and 4 provinces who have declared this special day!

As a leader in the development and delivery of intergenerational programs in Toronto, TIGP is taking the lead by calling to action residents of Toronto to celebrate Intergenerational Day Canada on June 1st. TIGP is encouraging Toronto residents to plan special time with older generations in their communities to build harmony amongst generations.

In honour of the day, TIGP and some of its community partners invite you to attend inaugural events at:

- Adanac—140 Adanac Drive, Scarborough
- Greenwood Towers—145 Strathmore Blvd., Toronto
- The O'Neill Centre—33 Christie Street, Toronto
- True Davidson Acres—200 Dawes Road, Toronto

For information and to RSVP please call or email Sue at (416) 531-8447—sue@tigp.org

Appreciation is extended to our inaugural Intergenerational Day Canada Event Funders, Partners and Sponsors

City of Toronto	New Horizons for Seniors Program
Toronto Central LHIN	Kiwanis Club of East York
The O'Neill Centre	True Davidson Acres
Danforth Medical Pharmacy	Legacy Project
416 Seniors	Arbour Memorial—Ryan Horvath
John Bead Corporation	Ontario Science Centre
Bridges Home Health Care Services	www.torontonursinghomes.com
Retire-At-Home Services	Toronto Community Housing
A-Supreme Nursing & Home Care	Willow Printing Group Ltd.



Seniors Information and Active Living Fair

Through a grant from the Ontario Older Adult Centres of Ontario and Ontario Seniors' Secretariat, TIGP hosted an interactive educational health and wellness forum for community seniors at Sunrise Towers. Over 180 guests attended the event, with 39 exhibitors and 5 presenters sharing information on how and where seniors can obtain support in their communities.

Seniors overwhelmingly reported they increased their knowledge of making healthy, active and productive lifestyle choices, reporting they especially enjoyed the presentations on Osteoporosis, Nordic Pole Walking and financial tax tips. The youth and adult volunteers who assisted at the event also reported gaining an understanding of the aging process and supports available to seniors.



Keynote speaker Hon. Michael Coteau, Minister of Citizenship & Immigration, welcomed seniors and guest presenters. City Councillor Denzil Minnan-Wong also welcomed seniors and guests to the wellness fair.



Toronto Police Services educated seniors about community safety.



TIGP volunteers led an interactive stretch session and served seniors healthy snacks.



New Developments

YOU 177—Intergenerational Network

We are pleased to announce the formation of a new “YOU177 Intergenerational Network” through funding from the New Horizons for Seniors Program. Part of the network activities include bringing seniors and youth together to dream about how they can make social change within and across their communities as part of the Legacy Project’s YOU177 global intergenerational campaign. The project will be starting in the spring of 2014 so watch for news about YOU177 in your communities.

OTF—Youth Engaged in Community Service



Through a grant from The Ontario Trillium Foundation, TIGP is redeveloping its Intergenerational Volunteer Program to better serve youth and older adult volunteers. A steering committee, consisting of youth, community volunteers and educators, is working to guide the changes that will be implemented over a two-year period. In Year One, members of the Danforth Collegiate and Technical Institute and Riverdale Collegiate Institute Intergenerational Clubs actively met to determine how they can best provide service in their communities. In Year Two, the project will expand to include older adults in the Adanac Community who will be exploring how they can volunteer to share their knowledge, skills and interests with others.



Lunch & Learn at Adanac

Seniors in the Adanac Community eagerly welcomed a new intergenerational “Lunch & Learn” program, developed through a project grant from Green Shield Canada.

The pilot project focused on introducing wellness activities and health-related presentations that were of interest to the group.

Seniors expanded their social networks while networking during a nutritious luncheon prepared by their peer volunteers. Of particular interest were the chair exercises. Many seniors continued to improve their wellness by practicing the chair exercises at home and they also shared their new knowledge with their family and friends.

At the end of the project, the seniors unanimously agreed to continue the project on a weekly basis as they thoroughly enjoyed keeping fit while developing meaningful relationships with their peers and younger generations.



With demographics changing and increased interest and demand for TIGP's programs and services, we identified the need for external support. We are pleased to announce Endeavour Volunteer Consulting worked with the TIGP board of directors and staff to develop a Marketing and Social Media strategy to strengthen TIGP's capacity for showcasing the benefits of intergenerational connections while identifying new donors and sponsors.



Meet & Greet Event Opens Doors to New Partnerships

The TIGP Board of Directors and staff welcomed community stakeholders to explore the benefits of intergenerational programming at a Meet & Greet event, held on April 9, 2014 held at the East York Civic Centre.



Social Visiting and Safety Highlights

**“The moments
we share today
will shape the
stories
we will tell in
the future”**

**Our Social
Visiting and Safety
Program Partner-
ships are made
possible through
funding from the
Toronto Central
Local Health
Integration
Network
(TC LHIN)
and the
City of Toronto.**

BOOK BUDDIES

Written by Ella P-C, - Student at Howard Park School

It all happens in a big and crowded room. On the floor, the chairs are in a circle. There is a stage covered with books and backpacks. A box of cookies is ready to be eaten. Mmmm.

When people start coming in, it's great fun. There are kids of every age reading to seniors everywhere. Richard enjoys good books. He is about 74-years-old. He loves to have us read to him. Flo does, too. It's fun to see them enjoy the books and the company.

Do you like to read out loud? Are you free on Monday after-noons? Book Buddies is a great club for Howard kids of every age. There are so many fun things to do, like read out loud, make bookmarks and eat cookies! I recommend it!



**Congratulations to Rankin Place
Seniors and Howard Public
School, recipients of the
2013-2014 TIGP Community
Partnership Award.**



Year Round—Home Help

Do you need help with cutting grass, raking leaves, shoveling snow or other odd jobs at home? Our **Seniors Assistance Home Maintenance (SAHM)** program can connect you with a student or adult Brokered Worker to help you around your home. Youth rates are \$12 an hour and adult rates are \$15 an hour.

This is not an emergency service so please register early by calling Diana Reardon at (416) 531-8447 ext. 2.



Community Social Program Highlights



Learning Chinese at Glenyan Manor



Showcasing artistic talents at East York Acres



Sharing memories at Rankin Place



New intergenerational Social Club at Emerald Isle



Demonstrating how to make favourite family recipes at Sunrise Towers



Creating memories at Greenwood Towers



Cultural celebrations at Winchester Square

Volunteer Highlights

Congratulations to Christine Alexander and Rufina Rana, recipients of the 2013-2014 TIGP Volunteers of the Year Award.



Together, Christine and Rufina have volunteered over 15 years to assist TIGP with administrative tasks. They work diligently to assist our staff with preparing for special events and program activities, being readily available, even at a moment's notice. Their dedication is commendable.

2014 Ministry of Citizenship Awards

We are pleased to announce TIGP recipients of the Ministry of Citizenship 2014 Volunteer Service Awards -

Community Volunteers

Sue Emmerson	Katharine Wallace
Janet Marshall	Tommy Huang
Lorna White	Al Smith

Youth Volunteers

Elshaimaa Abdella
Emily Lee
Love Malabrigo



Congratulations to Eleanor Gillies-Nielsen recipient of the 2013-2014 TIGP Youth Volunteer of the Year Award.



Eleanor Gillies-Nielsen started volunteering three hours a week as part of her community outreach course at Inglenook Community High School. Working with seniors had always been an interest area and she was excited to become involved with TIGP. After Eleanor completed her school requirements she continued to volunteer as she had become quite close with the seniors. Through the years Eleanor has shared her creativity and knowledge while gaining leadership skills. Seniors shared with us that Eleanor has brightened their lives and that they have developed special bonds.





Memories of Glenyan Manor

By—Yumai Situ
TIGP Volunteer

In my opinion, the thing that made the Glenyan Manor senior's program so special is that fact it's not a program that's just for the seniors. I was surprised at the amount of familiarity I felt even when I just started volunteering. It definitely felt like a family. I think this has to do with the fact that the program has allowed both the seniors and the volunteers to see that age really doesn't get in the way of laughter and enjoying yourselves. I never felt pressured or forced to go in and I found myself looking forward to enjoying that three hours with the seniors every week. It's the kind of volunteering program that you never want to leave.

I find that it's amazing the amount of diverse activities that the program offers; everybody is engaged and there is just this charm that the elders bring into the program. It brightens my day talking and laughing with them. To simply let elders know that people other than their family members and the community care about them, I think is amazing. It's especially hard for a lot of the seniors since they're immigrants and have some language barriers. This program gives them the opportunity to communicate more and satisfy their own curiosity within this new environment.

All in all, I think it's a program that feels like a family weekly event and everybody gets something out of it.

**Congratulations to George Irvine recipient of the
2013-2014 TIGP Seniors in Cyberspace Award.**



George Irvine has been a Seniors in Cyberspace volunteer for over two years. He generously volunteers four hours a week to teach seniors about computers and the Internet. Annella Santhiasilva, at East York Acres, stated "George is a kind, respectful and a knowledgeable person. He has developed great bonds and friendships with the seniors and we have appreciated all his efforts over the years. He has special skills, patience, and a friendly attitude towards all. He is always ready and willing to help seniors whenever we need him. He is very resourceful and helpful and eager to share his knowledge with all those who come to him for help. We thank George for all the great things he does, large and small. He has meant a lot to us."

Benefits of Intergenerational Programs

For Community and Society as a Whole

- Healthier populations (improved emotional, mental and physical health)
- Safer neighbourhoods (less crime, less abuse, less violence)
- Stronger communities (everyone's strengths are utilized)
- More harmonious communities (positive regard for different generations and cultures; less discrimination)
- Demographic change management (smoother management of demographic change and the aging population)
- Generational knowledge transfer (reduced loss of societal and cultural knowledge and skill)

Benefits to Children and Youth

- The development of healthy attitudes towards aging
- Educational enrichment and ongoing skills development
- Improved self-esteem, social and life skills
- A strengthened sense of community and social responsibility
- The promotion of culture, heritage and history

Benefits to Adults and Seniors

- Improved life satisfaction and enhanced self-esteem
- Ongoing skills development
- Feelings of continued usefulness and connectedness in the community
- An opportunity to decrease social isolation through the development of meaningful relationships with younger generations that extend beyond family and friends

Supporting TIGP—Ways to Donate

Donate Online: Visit our website – www.tigp.org – to make a secure online donation through **Canada Helps** using your Visa, MasterCard or American Express credit card.

By Phone: Call Sue McMahon at (416) 531-8447 ext. 1

By Email: sue@tigp.org

By mail : Toronto Intergenerational Partnerships in Community
Danforth Collegiate and Technical Institute
800 Greenwood Avenue, Room A36
Toronto, Ontario M4J 4B7
Attention: Sue McMahon, Executive Director

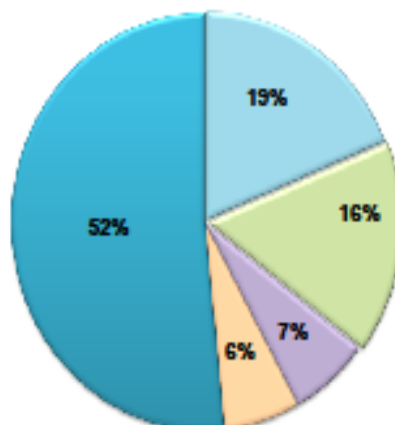


Financial Highlights

For the Year Ended March 31, 2014

(Financial Statements prepared by Berman, Lofchick & Lum, LLP)

Revenues



Toronto Central LHIN

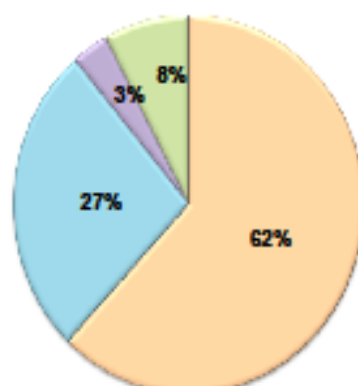
City of Toronto

Ontario Trillium Foundation

Donations, Fundraising and Miscellaneous Income

Sale of Services

Expense



Salaries and Benefits

Program Operating Costs

Volunteer Expenses

Office and Admin Expenses

Statement of Operations

For the Year Ended March 31, 2014

REVENUES

Government Funding	Toronto Central LHIN	\$	84,926.00
	City of Toronto	\$	74,504.00
	Ontario Trillium Foundation	\$	30,000.00
Donations, Fundraising and Miscellaneous Income		\$	28,799.00
Sale of Services		\$	233,070.00
Total Revenue		\$	451,299.00

EXPENDITURES

Salaries and Benefits	\$	274,826.00
Program Operating Costs	\$	117,990.00
Volunteer Expenses	\$	15,043.00
Office and Admin Expenses	\$	34,727.00
Total Expenditures	\$	442,586.00
Excess (Deficit) of Revenues over expenses	\$	8,713.00



We honor these donations that have had a major impact on communities, while contributing to the success of Toronto Intergenerational Partnerships:

**Friends of TIGP
(\$1 to \$999)**

B. Conlin
D. K. Lang
E. Burns
G. Clarke
G. Rowell
H. Tran
J. & V. Cribben
J. Kameka
J. Marshall
J. Narula
L. Carr-Braint
L. Newland
L. Ooi
L. Salter
M. Shipman
M. Stuckless
P. Jensen
R. Hillis
S. Hossain

**Supporters
(\$1,000 to \$4,999)**

Danforth Collegiate and Technical Institute

**Community Builders
(\$5,000 to \$9,999)**

G. H. Wood Foundation
Tippet Foundation

**Legacy Builders
(\$10,000 to \$24,999)**

Green Shield Benefits Association

**Toronto Challenge Walk
2014 Event Sponsors**

Arbor Memorial—Ryan Horvath
The Big Carrot
IntegraCare Incorporated
Kiwanis Club of East York

**Intergenerational Day Canada
2014 Event Sponsors**

The O'Neill Centre
True Davidson Acres
Danforth Medical Pharmacy
Legacy Project
416 Seniors
Arbor Memorial—Ryan Horvath
John Bead Corporation
Ontario Science Centre
Bridges Home Health Care Services
www.torontonursinghomes.com
Right at Home Services
A-Supreme Nursing and Home Care
Willow Printing Group Ltd.



Special thanks to our funders, supporters, Patrons and to the corporations who support TIGP through financial and in-kind support:

- **Jim Devellano, Patron**
- **Green Shield Canada**
- **Hi-Tech Compunet**
- **New Horizons for Seniors Program**
- **The City of Toronto**
- **The Kiwanis Club of East York, Patron**
- **The Toronto District School Board**
- **The Ontario Trillium Foundation**
- **Toronto Central Local Health Integration Network**
- **Toronto Community Housing**

Our annual “Temptations” fundraising event raised funds to support Intergenerational programs that directly benefit children, youth and seniors. Special thanks are extended to the following individuals and local businesses who donated items for the silent and live auctions—

The O'Neill Centre	Bruce Conlin	Ontario Science Centre	Shoppers Home Health Care
The Workout Loft	Greg O'Grady	Peter Paul Flowers	Shoppers Drug Mart
MPP Michael Prue	Groupe SEB Canada	Karen Thompson	Giffen-Mack Funeral Home Dignity Memorial
MPP Peter Tabuns	Cobalt Gallery	Tilley Endurables	Maple Leaf Sports
Annick Press	Owl Kids	North Pole Bakery	Class Fireplace & Grills
3M Canada	Hi-Tech Compunet	Binz	Ella Minnow
Gina Bailey	Mastermind	Muzda Bakery	Comics & More
Danny Devellano	Court Jesters Pub	Ratas Optical	Asteck Wireless Inc.
Harry Spindel	Soloman Hossain	Nharo	Curvaceous Consignments
Syd Creighton	Great Lakes Brewery	Starbucks	De-Dal's Clothing Centre
Tim Hortons	Pet Value	Kappa Optical	Radisson Admiral Hotel
Alliance Cinemas	Prana Fitness Beach	4 Cats Arts Studio	Copycat Reproductions
Arts on Queen	Shear Madness	Mysteriously Yours	Danforth Auto Tech
Walmart	Fresh Nails	Wardrobe for Men	Medieval Times
CN Tower	Mariposa Cruises	Stratford Festival	Buddies in Bad Times Theatre
Carlton Cinema	Tarragon Theatre	The Fringe	Old Spaghetti Factory
Anna Menozzi	Esso—Greenwood	Dufflet Pastries	Toronto Community Housing
Cinzia Limotta	Toronto Dance Theatre	Real Sports Bar	Toronto and Region Conservation for the Living City
Mike McMahon	Fermentations	Steam Whistle Brewery	
7-11 Danforth/Jones	Motorama Restaurant	Strictly Bulk	Royal Ontario Museum
YogaFit Beaches	Mirvish Productions	Carol Mitchell	Vaffi Hair & Aesthetics
Neda Robati	British Style Fish & Chips	Keys & Collectibles	Arbour Memorial—Ryan Horvath
Second City	The GWood Band	Treetop Trekking	Canadian Contemporary Dance Theatre
Jack & Valerie Cribben	The Big Carrot	The Artisans	Astoria Shish Kebob House

Financial and in-kind donations help us to achieve our mission of bringing generations and communities together across the Greater Toronto Area. Please consider ways that you can support TIGP's programs and services.

Community Partners 2013-2014

Elementary Schools

- Alexander Muir/Gladstone Junior/Senior
- Bruce Junior
- Eglinton Junior
- Essex Junior/Senior
- Hawthorne II Alternative Bilingual School
- Howard Park Junior
- Humberside Montessori
- Keele Street Junior
- Montrose Junior
- Queen Victoria Junior
- Rose Avenue Junior
- Winchester Junior

Secondary Schools

- Bloor Collegiate
- Central Technical School
- Danforth Collegiate & Technical Institute
- East York Collegiate
- Jarvis Collegiate Institute
- Monarch Park Collegiate
- Notre Dame Catholic High School
- Riverdale Collegiate Institute
- Victoria Park Collegiate

Colleges and Universities

- Cornerstone Academic College
- George Brown College
- Georgian College
- University of Guelph Humber
- Hong Kong Baptist University
- TDSB - Enhanced Language Training (ELT) Program

Day Care, Child Care and Parent Resource Centres

- Danforth Child Care Centre
- Dawes Road Centre for Early Learning
- Doncrest Early Learning Centre
- Duke of York Daycare
- Flemingdon Childcare Centre
- Hillcrest Daycare
- Kids and Company Daycare
- West End Parents Daycare

Agencies and Organizations

- Arts for Children & Youth
- Cedarvale Terrace
- Emerald Isle Seniors Society
- Fairview Nursing Home
- Fudger House
- Gibson Long-Term Care
- Grenadier Retirement Residence
- Heritage Nursing Home
- L.A. Centre for Active Living
- Lakeside Long-Term Care
- Legacy Project
- Main Street Terrace
- Nisbet Lodge
- Rekai Centre
- Skills for Change
- Sunshine Centre for Seniors
- The O'Neill Centre

Agencies and Organizations

- Toronto Community Housing
 - Adanac Community
 - East York Acres
 - Gilder Club 31
 - Glenyan Manor
 - Gus Harris Place
 - Flemingdon Area
 - Greenwood Towers
 - Rankin Place
 - Sunrise Towers
 - Winchester Square
- True Davidson Acres
- Wellesley Central Place

Members of —

- CNAP—Community Navigation and Access Program
- ECHOage
- Kiwanis Club of East York
- Ontario Gerontology Association
- Seniors Service Network
- Social Planning Toronto
- Toronto Council on Aging
- Toronto Association of Volunteer Administrators
- Volunteer Toronto



Bringing Generations and Communities Together since 1983

Toronto Intergenerational Partnerships in Community (TIGP)

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Fax: (416) 531-7337

E-mail: sue@tigp.org

Website: www.tigp.org