

TIGP *Partnerships in Action*



TORONTO INTERGENERATIONAL PARTNERSHIPS

SPRING 2002

Making connections



Maanasa Raghavan from Monarch Park Collegiate shares her computer knowledge with Neville Brandon, an avid cyberspace learner.

Get on the Internet highway and explore computer technology with TIGP's "Seniors in Cyberspace Program". Student volunteer Maanasa Raghavan found the program to be a personal revelation.

"I knew that I would be imparting whatever knowledge I possessed about computers and the Internet to a senior, however, it has dawned on me that this is much more than a 'one-sided' teaching affair.

"The seniors have passed on to me unforgettable values and memories which I will carry with me forever. It's amazing to see the determination in each one of them to learn something that is well past their generation."

For more photos and stories about this program, turn to pages 6, 7 and 8.

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TIGP BOARD MEMBERS

2001-2002

Karen Barker
Carol Bongard
Susan Davey
Sandra Hanmer
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Jane Piccolotto
Jean Probyn
Joe Salerno
Russ Smith
Jane Wilson

PATRON COUNCIL MEMBERS

Paul Godfrey
The Honorable Margaret McCain
Dr. Bette Stevenson, O.C.

FUNDERS

Toronto District School Board
Ministry of Citizenship
Ministry of Health and
Long-Term Care
Municipality of Metropolitan Toronto
The Ontario Trillium Foundation
Private donations

TIGP STAFF

Christina Stewart, Executive
Director
Sue McMahon, Manager,
Programs and Volunteers
Cinzia Limotta,
Program Coordinator
Margaret Morris, Seniors Assistance
Home Maintenance Coordinator

PLACEMENT STUDENTS

Field Placement — Sabina
Izyaguyev, Seneca College
Co-op Education Placement —
Lisa Chamberlain, Danforth Collegiate

Board President's Message

Greetings to all,

It is unusual to have two annual general meetings so close together; however, this was necessary to move us into a May/June time frame for future annual meetings. The staff and board thank you for your support and attendance.

We have much to be proud of at TIGP — our programs with seniors, children and youth, our many partnerships, our steadfast, enthusiastic volunteers, our creative, dedicated and hard-working staff members. These mainstays of TIGP were the reasons I was first drawn to the organization and committed to becoming a board member. But it is the enduring, spirited, positive attitude that motivates TIGP which keeps me here.

I have discovered that at the heart of the organization lies a core life approach that insists on seeing problems as issues, concerns as questions, and review as renewal and a chance for change.

In the year to come, the board and staff will tackle issues of finance, questions of direction, and the renewal and making of new partnerships. We look forward to the challenge of change, the excitement of diversity and the adventure of the journey. Stay with us, bring a friend, and continue to “make magic” with us.

Susan Davey

Our Mission & Mandate

Toronto Intergenerational Partnerships (TIGP) is a non-profit, charitable, community-based organization that creates and facilitates linkages across generations in order to:

- “ cultivate a sense of trust and caring in an age-segregated society;
- “ promote awareness between the generations through mutually beneficial partnerships;
- “ enrich the lives of participants through activities designed to support and encourage social responsibility and volunteerism.

Toronto Intergenerational Partnerships serves different generations and cultures in partnership with educators, individuals, community agencies and organizations.

In fulfilling its mandate, TIGP:

- “ creates, supports and coordinates intergenerational programs as well as social, recreational and educational activities;
- “ provides resources, expertise and training in the field of intergenerational programming;
- “ participates in conferences, forums and workshops for the exchange of intergenerational experiences.

TIGP is the major advocate and developer of intergenerational programs in the City of Toronto.

How to Reach Us

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TIGP Volunteer Advisory Committee working to support educational opportunities

During the past several months we have been meeting with volunteers to form a "volunteer voice" within TIGP. We are pleased to introduce you to the members of the TIGP Volunteer Advisory Committee:

- **Arun Gutpa**, *Seniors in Cyberspace*
- **Sandra Hammer**, *Parent Resources*
- **Ida Hoover**, *Hillcrest Jr. Public School*
- **Dugald Matheson**, *Lord Dufferin Jr. Public School*
- **Joan Osborne**, *Lord Dufferin Jr. Public School*
- **Brooky Robins**, *Kensington Jr. Public School*
- **Jean Smith**, *Kensington Jr. Public School*
- **Russ Smith**, *Greenhouse*

Committee members have polled TIGP volunteers and determined that monthly educational networking opportunities would be of interest to the majority of volunteers. A 2002-2003 calendar of volunteer activities is being finalized, so watch for future mailings!

For information on this committee and to suggest ideas for volunteer initiatives, please contact **Sue McMahon** at **416-531-8447**.

Special people

Our organization has felt the loss of two very important volunteers who recently passed away.

Laura Booth was an original Greenhouse volunteer who dedicated over 15 years and endless hours to providing "behind the scenes" greenhouse maintenance. We all learned from Laura's green thumb and knowledge.

Grace Glenn was one of our original storytellers who piqued the imagination of elementary students for over six years. She will be remembered for the twinkle in her eyes as she told tales from around the world.

Our lives will continue to be brightened by our treasured memories of Laura and Grace.

Intergenerational spirit spells...

Seniors and students

Participating

In

Rewarding

Intergenerational

Times

Teachers: our unsung heroes

When we speak of volunteers we often do not think of everyone who gives freely of their time, not always being recognized for their efforts. Teachers are often not regarded as volunteers, even though outside of classroom time they spend their thoughts on developing and ensuring successful programs for their students.

We would like to salute a few of the many teachers who we know have made a difference:

- **Joan Arnold** (retiring from Hillcrest Jr. Public School) has been a leader in developing programs for over 15 years. Her classroom programming has included friendly visiting of seniors in long-term care facilities, class volunteers and creative writing with senior volunteers.
- **Harvey Burt** (retiring from Danforth Collegiate) as an advisory teacher, helped develop the Danforth Intergenerational Committee and community initiatives.
- **Dinny Biggs** (Lord Dufferin Jr./Sr. Public School) developed a TIGP volunteer training package, five community service learning programs and an English as a Second Language volunteer program at the school.
- **Frances Fagan** (Parkdale Jr./Sr. Public School) developed the model for the TIGP Volunteer Reading Partner Training and TDSB Policy Statements.
- **Anne Ng** (Queen Alexandra Sr. Public School) has developed community service learning opportunities with Chinese-speaking seniors.
- **Mary Card and Ed Montgomery** (Monarch Park Collegiate) have dedicated their lunch hours to the Hanson House Seniors in Cyberspace program.

Program Highlights

Queen Alexandra leads the way

Bravo to Queen Alexandra Senior Public School, recipient of the **2001-2002 TIGP Community Partnership Award** for outstanding intergenerational community spirit.

Students were welcomed with music and friendly socializing during their first visit for intergenerational interviews at the Edna Dixon Senior Apartments.

Queen A students have written to us about their experiences:

"I felt like I was chatting with a friend" said one Grade 8 student.

"We had a good time with Mrs. T," said Julie and Ling.

"Mr. S. has gone through a lot of things in his life, like seeing many new inventions and different styles of clothing. He misses doing a lot of things he did when he was younger, but he is still a great guy to be around," said Nguyen and Bryan.

The students have learned how their senior partners grew up in different times, how many worked from a young age. Many have become comfortable conversing in their first languages including Vietnamese, Cantonese and Mandarin. This creative program had students and seniors talking up an intergenerational storm.

Queen A also caught the community service spirit by participating in the Woodgreen Chat Club and organizing a garden event and food drive for May Birchard seniors. The school's efforts touch the community.

"My grandmother is a resident of May Birchard Seniors Apartments. On behalf of her and her neighbours, I would like to thank you for your kind generosity to the seniors. Your warm spirit and giving nature touched them dearly at a time of such need," said Emily Chan.



Students from Queen Alexandra Senior Public School shared intergenerational interviews and other "getting to know you" activities with seniors from the Edna Dixon Senior Apartments.

Danforth Breakfast Program starts the day

This program is supported through the Danforth Collegiate Charity and Volunteer Committee members, and students who are acquiring their community service volunteer hours. Seniors socialize with students over a hot breakfast, while at the same time teaching students life skills.

"This program has been a godsend to many residents since it started. Tenants and staff have benefited from the program by receiving an affordable, delicious meal while having an opportunity to socialize with others in the building, getting to know one another better," said Mario Clementi, community health promoter at Toronto Community Housing.

Proceeds from the program are being used to sponsor a luncheon for community seniors during Seniors' Month in June.



Peter McKenzie learns about food preparation while volunteering with Ruth Martin in the weekly intergenerational breakfast program at Greenwood Towers.

Program Highlights

Lord Dufferin keeping community spirit alive

Last year, Lord Dufferin Jr./Sr. Public School developed new initiatives with the Re kai Centre, Donvale Seniors and the Seniors Stroke Recovery Club at Central Neighbourhood House. This year close to 50 students have visited with their past program partners and have also started new programs with the Yonge Street Mission, C.C.C., and Mid-Toronto Community Services, adult day centre.

A happy hum is heard as students and seniors reunite during their monthly visits, sharing hellos and “what have you been up to”. Life stories have been shared over a few games of cards. Whether participants take part in tai chi techniques, arts, crafts or exercise, the intergenerational spirit is forever shining through their smiles and laughter and irreplaceable friendships.

“Our seniors have shared greetings and words of wisdom with students from Lord Dufferin Jr./Sr. Public School. The program has been a very positive learning experience for both the seniors and students. It has helped to bring understanding concerning age and cultural differences, and some new friendships have been formed in the process,” said Janice Rainey-Paquette, seniors coordinator, Yonge Street Mission, C.C.C.

Lord Dufferin and the TIGP English as a Second Language Volunteer Program were featured on the TVOntario program “More to Life” in May 2002. Lord Dufferin received the TIGP 2000-2001 Community Capacity Building Initiative Award for creative intergenerational programming.



Students from Lord Dufferin Jr./Sr. Public School made friends and learned a lot about the different generations from the seniors at the Yonge Street Mission, C.C.C.



Thanks to our great office volunteers!

TIGP recognized National Professional Administrative Day in April, thanking our volunteers Waveney Job (standing left) and Lisa Chamberlain for their ongoing office support.

Seniors in Cyberspace

This intergenerational program enlists and trains volunteers and long-term care staff to assist and support seniors in nursing homes in the use of computers for accessing the Internet.

Seniors in Cyberspace is a two-year collaborative partnership between Toronto Intergenerational Partnerships, Community Microskills Development Centre, the O'Neill Centre and Seneca College of Applied Arts and Technology, gerontology department. The combined expertise and strengths of these organizations have been instrumental in implementing this unique project, which offers institutionalized elderly persons the opportunity and support to access computers and information technology.

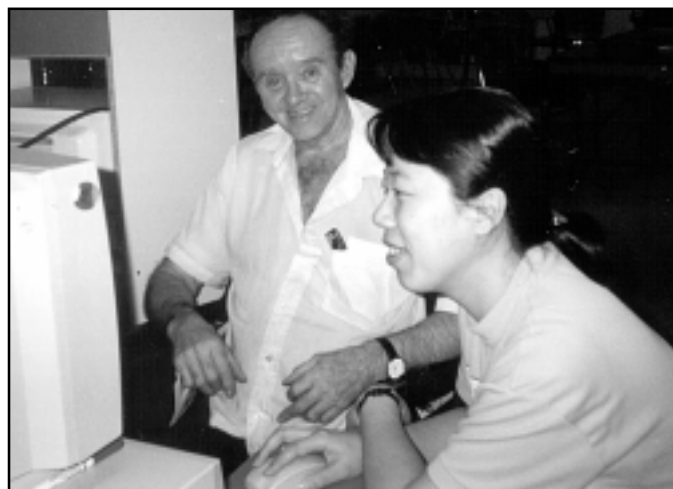
Partnerships were formed with long-term care facilities in Toronto. Over the two years, seniors will be part of programs established at:

- Belmont House
- Castlview Wychwood Towers
- Elm Grove Living Centre
- Fudger House
- Grenadier Retirement Residence
- Heritage Nursing Home
- Lincoln Place
- Maynard Nursing Home
- The O'Neill Centre
- Tender Care Living Centre
- Versa Care

We appreciate the support of Hanson House Seniors (Toronto Community Housing) in providing a location for our volunteer training site. Also, our heartfelt thanks to Seneca College for donating 20 computers for training and program locations and to MicroSkills staff for their expertise in networking the system to meet our requirements.

For information on the Seniors in Cyberspace program, please contact **Sue McMahon** at **416-531-8447**.

Seniors in Cyberspace is made possible thanks to funding from the Ontario Ministry of Citizenship, Volunteer @ction.online.



Melinda Liu volunteers weekly at Versa Care, here with resident Raymond Sewell.



Consultant Susan Adamson (left), Seneca College, presents volunteer Emily Chan with her training certificate.

Making connections

Tender Care residents take off on the Internet highway

Tender Care staff Karen Leung and Rhonda Fox are pleased that their Seniors in Cyberspace pilot program has expanded with the support of intergenerational volunteers. "This opportunity provides more seniors with an opportunity to learn about computers in an individualized program," said Leung and Fox. "In fact, an additional computer has been added as the residents are eager to explore computers and new technology."

"The Seniors in Cyberspace program has taught me valuable skills in working with others. Before starting this program I was insecure and nervous of how to start to coach the senior residents at Tender

Care," said Edmund Chan, a Unionville High School student. "I have since learned how to respect the seniors in our community and to communicate better with others. This program is an excellent and crucial step to helping to learn more about our fellow seniors."

Natalie, a resident, talks about her experience: "My volunteer Carl comes once a week to teach me how to use the computer. It is a valuable research tool that can help you find information on a variety of subjects. We play games together which are exciting and challenging. It amazes and surprises me how we can play any kind of game with people from all over the world and at the same time carry on a conversation with them."



Steve Wilson teaches Josephine Goranson how to handle a mouse at the O'Neill Centre. "TIGP has been a great asset in assisting us with the development of our Seniors in Cyberspace program through their selection of volunteers and their training sessions. Every resident who has been involved in the program has had a great experience. Seniors have searched web sites relating to the province they are from, other topics of interest and played computer games. We look forward to developing the program further so that many more residents can have the opportunity to discover the Word Wide Web," said Emily Lawford, programs manager, the O'Neill Centre.

Learning to surf!



Volunteer Edmund Chan helps Linda Lotin, a resident at Tender Care, use the computer to access the Internet.

Surfing with seniors

Hanson House Seniors were intrigued by the computer technology located in their building and expressed an interest in learning about the Internet. Teachers and students from neighbouring Monarch Park Collegiate were keen to share their knowledge and a new partnership was formed. The seniors were matched with students who committed to volunteering once a week during their lunch hour to provide informal computer training. Strong bonds have developed in such a short time! Watch for a feature on the program being aired in September on the TVOntario show "VOX", Sundays at 6:30 p.m.

"This year a group of 10 very dedicated Monarch Park students are volunteering their time every week in the groundbreaking Seniors in Cyberspace program. This program allows high school students to interact with seniors on a one-to-one basis while teaching them various aspects of the Internet and word-processing equipment. Both the seniors and students have an opportunity to help 'bridge the generation gap' and fully participate in learning. Everyone exchanges interesting stories about their life experiences."

— **Mary Card, Head of Math,
Monarch Park Collegiate**

"The sessions are very beneficial to the seniors as they gain more technology independence with each session. Seniors are gaining a better sense of community, both real and virtual. The students have an opportunity to be more involved in the community they live in. As well, the role of an Internet coach provides the students with a new position of responsibility that can further build on their self-esteem and motivation. Programs like this provide curriculum-related activities with a different perspective on world issues and science. Our seniors are great examples of 'living history'."

— **Konrad Pichal,
Faculty of Education, OISE**

Hanson House senior George Moorhead learns about the Internet with students Quincy Campbell (far right) and Warren Yee (centre) from Monarch Park Collegiate.



Julie Lall (far left) shares her life experiences and interests with student Fahmida Nazneen while learning to surf the World Wide Web. "Seniors are so kind and eager to learn. Although I have an opportunity to be a part of my community, I also have fun in this great learning experience," said Fahmida.

"I consider my volunteer experience at Hanson House one of the greatest experiences in my life. The program is filled with lots of fun and new experiences while helping seniors learn to use computers and the Internet. One of the seniors even bakes for us. Thank you!"

— **Osman Ali**

"You can actually learn new things while teaching seniors about the Internet." — **Quincy Campbell**

"I have always considered myself to be knowledgeable about computers, however, I was amazed at how fast the seniors picked up computer technology. My senior partner has already come to me with questions beyond my knowledge. I have had to learn more about computers so I can keep up with the questions that he asks. I am really enjoying this."

— **Jess Bouhuyzen-Wenger**

TIGP announces Norine Cooper volunteer award

In recognition of Norine Cooper's vision and commitment in creating the Seniors in Cyberspace program, TIGP announces the establishment of an annual volunteer award in her name for an outstanding volunteer involved in coaching an elderly person living in a long term care facility in the City of Toronto.



Norine Cooper

Norine was a teacher in the Gerontology Program at Seneca College of Applied Arts and Technology when she developed a working model for training volunteers to help seniors access the Internet. The program has since been adopted and delivered by TIGP and funded by the Ontario Ministry of Culture.

Internet opens a new world

Jim Green, a retired TIGP storytelling volunteer, keeps in touch with TIGP by penpalling. Jim shared with us his thoughts on computer technology.

"My wife passed away some time ago and I felt so lonely. My grandson encouraged me to get on the Internet as he felt I would be amazed at what I could find. I got on board and I have never looked back.

"There are a million and one things you can find. I have found long lost relatives, war buddies and other things all over the world. This is the greatest thing that has happened to me. I am 79 years young and since I have my keyboard I will never have another dull moment."

A grand time was had on Grandparents' Day

Grandparents, grandfriends, crossing guards and other important seniors in the community joined the students at Montrose last Oct. 25 to celebrate Grandparents' Day.

Carrying on a 12-year tradition, the celebration began in the library where more than 100 seniors were presented with a carnation before joining students for light refreshments.

The intergenerational program that followed included performances by the school choir, a grandfather/professional musician, and grandpal magician Derek Thompson, a TIGP volunteer. The visits to English, Portuguese and Chinese classrooms were a big hit as the children shared their school programs with some of the most important people in their lives.

"Grandparents and grandfriends are very important at Montrose. They contribute not only to their grandchildren's lives but also to the life of the Montrose school community," said Principal Kathleen Meighan. "We welcomed this opportunity to honour grandparents and to celebrate our good fortune in having them in our lives."



Grandparents are very important people, especially on Grandparents Day!

For information on hosting a Grandparents Day event at your school, contact **Cinzia Limotta** at **416-531-8447**.

(Excerpt from the Toronto District School Board's "The Exchange", December 2001.)

Long-time volunteers celebrate 15 years with TIGP

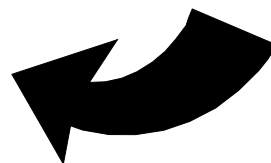
Jim and Dorothy Press (at right with Lillian McPherson, centre) are a couple who enjoy volunteering together. Throughout their history with TIGP they have supported classroom activities at Blake Jr. Public, fundraising with SEVO (Seniors Educational Volunteer Organization), and an intergen program with Earl Haig Jr. Public students and Greenwood Towers. Jim and Dorothy have eagerly assisted our office with endless administrative tasks and attended every special event we have hosted. A special thanks for always being there for us!



Intergenerational is sensational!



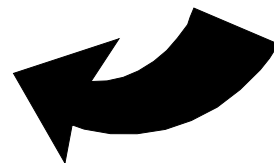
Students and seniors are never short of smiles and laughter at intergenerational programs! Dancing and singing is just one fun way to bring the generations together.



Seniors at the Laughlen Centre and students from Heydon Park Secondary look forward to their weekly visits together. This program is always filled with a creative flare, from fantastic flowers to special crafts and creations.



Students and seniors enjoyed a living history presentation for Remembrance Day, from Margaret Ackroyd and Don Jacobs, Branch 258 of the Royal Canadian Legion. Special thanks to Jack Cotter for helping to coordinate the day.



Seniors Assisted Home Maintenance program a great help to clients

More than 160 seniors have accessed support in their home through the TIGP Home Maintenance program this year. Here's what some of our program participants have told us:

"Being disabled and in a wheelchair made me overwhelmed with my recent move. TIGP was very prompt to find a student to assist me with unpacking. I now have someone to help me clean, sew, iron, shop, cook and fulfil any of my needs. I don't know what I would have done without TIGP," said Maryann Main, SAHM client.

"Assisting Maryann Main with various tasks and small jobs associated with moving to a new home has been a tremendous experience. I have been able to provide her with support, encouragement and friendship. I have gained feelings of satisfaction and a sense of accomplishment from being involved in this program," said Melissa Konat,

SAHM student.

"Living with fibromyalgia put limitations on my ability to organize my home. I would never have got my house in livable order without my student helper Natalie. We really got to know and like each other during the time we spent working together and sharing stories. Natalie's companionship alone is worth every bit as much as the hard

work she's done. I would never have got my home in order without her. Thanks for providing this service!" said Joan Prader, SAHM client.



Joan Prader (above left) appreciates the work student Natalie Zinardo does, as well as her companionship.

Need your grass cut, leaves raked, or other help around your home? We can help you hire a student for those chores. Call Margaret Morris at 416-531-8447.

Our senior volunteers recognized by Trillium Foundation

To celebrate the International Year of Volunteers 2001 in the seniors sector, the Trillium Foundation funded Seniors Volunteer!, a project that honoured 10 senior volunteers for their demonstrated dedication, leadership and inspiration to others. We were pleased that two of the 10 recipients were TIGP volunteers. A special lunch was held to

recognize Margaret (Dot) Hall and Derek Thompson, where they were presented with their Trillium Foundation awards.



Derek Thompson (left) and Dot Hall (right) with Chris Stewart, executive director of TIGP.

Delta Alternative captures community service award

Student volunteers at Delta Alternative School have dedicated years to delivering Meals on Wheels through St. Christopher House, and friendly visiting with seniors at the O'Neill Centre.

Students say they have learned to be more thoughtful to others, and that they enjoy meeting new people and learning about seniors.

Delta Alternative has been selected to receive the TIGP 2001-2002 Community Service Award. Congratulations to our friends at Delta!

Our Community Partners: 2001 – 2002

ELEMENTARY SCHOOLS

Adam Beck Jr.
Blake Jr.
Delta Alternative Sr.
Duke of Connaught Jr.
Duke of York/Regent Park
Dundas Jr.
Earl Beatty Jr.
Earl Haig Jr.
Eglinton Jr.
Essex Jr.
First Nations School of Toronto
Frankland Community School
Galloway Road Jr.
Glen Ames Sr.
Hawthorne II Bilingual Jr.
Hillcrest Jr.
Jackman Jr.
Keele Jr.
Kensington Jr.
Kew Park Montessori Day School
Kimberley Jr.
Lord Dufferin Jr./Sr.
Market Lane Jr.
McMurrich Jr.
Montrose Jr.
North Preparatory Jr.
Parkdale Jr./Sr.
Queen Alexandra Sr.
Rawlinson Community School
Rosedale Jr.
Runnymede Jr./Sr.
Ryerson Community School
West Preparatory Jr.

SECONDARY SCHOOLS

Central Commerce Collegiate
Danforth Collegiate & Technical Institute
Heydon Park Secondary
Monarch Park Collegiate
Riverdale Collegiate Institute
Toronto Urban Studies Centre

COLLEGES

Seneca College

Day Care/Parent Resource Centres

Better Beginnings N.O.W.
Boulton Avenue Day Care

Day Care Connection
Jesse Ketchum Child Care Centre
Montrose Day Care
Parent Resources — Gerrard
Special Moments Day Care
St. Mark's Child Care Centre

MEMBERSHIPS

Ontario Gerontology Association
Ontario Health Coalition
United Generations Ontario
Volunteer Centre of Toronto

AGENCIES/ORGANIZATIONS

Barton Place
Belmont House
Castlevue Wychwood Towers
Central Neighbourhood House, Stroke
Recovery
Christie Ossington Neighbourhood Centre
Community MicroSkills
Donvale Senior Apartments
Dufferin Mall Youth Services
Edna Dixon Senior Apartments
Ethiopian Society
Forest Hill Place
Four Villages Community Health Centre
Fudger House
Grenadier Retirement Residence
Greenwood Towers Senior Apartments
Hanson House Senior Apartments
Hellenic Homes
Heritage Nursing Home
Laughlen Centre
Loyola Arrupe Centre for Seniors
Lincoln Place
May Birchard Senior Apartments
May Robinson Senior Apartments
Meighan Lodge
Mid-Toronto Community Services, Adult
Day Centre
Moore Place Senior Apartments
Norwood Nursing Home
The O'Neill Centre
Queen's Retirement Residence
Rekai Centre
St. Christopher House
St. Clair West Services for Seniors

Social Hues
Tender Care
Toronto Community Housing
Versa Care
Woodgreen Community Centre
Woodgreen Job Centre
Yonge Street Mission, CCC

SPECIAL EVENT PARTNERS

Access Alliance Multicultural Health Centre
Alzheimer's Society
Black Creek Community Health Centre
Birthright
Cabbagetown Youth Centre
Community Outreach Programs in
Addiction
Eastview Community Centre
Ina Grafton Gage
Miles S. Nadal Jewish Community Centre
Older Women's Network
Riverdale Hospital
St. Leonard's Society
St. Stephen's Community Partners, Drug
Free Arcade
Toronto Community Partners for Child
Nutrition (Food Share)
Toronto Western Hospital
VYM Project, Woodgreen
Community Centre
Working Women Community Centre

INTERGENERATIONAL MARCH OF DRUMS PARTNERS

Child Abuse Monument Project
Class Production
Dale Marcell School of Drum
Skyline Executive Suites
I.O.D.E.
It's My Potty
Intelligarde
Older Women's Network
Police Foundations College
Right Hand Man
St. Lawrence Neighbourhood Association
St. Lawrence Market
Salvation Army
Samba School of Toronto
The Toronto Dollar